

Purchasing conditions

for

Ravensburger Spieleverlag GmbH

and

Ravensburger Karton s.r.o.

- hereinafter collectively referred to as **RAVENSBURGER** -

- - -

A. Scope

1. These purchasing conditions apply to all **RAVENSBURGER contracts with suppliers.**
2. RAVENSBURGER is not subject to any conflicting or deviating conditions of the supplier, even when no expressed objection thereto is given by RAVENSBURGER, nor if it unconditionally performs services for or accepts services from the supplier despite such conflicting or deviating conditions.
3. These purchasing conditions apply to all present and future contracts whose primary concern is the delivery of goods to RAVENSBURGER, **unless otherwise agreed** with the supplier **in writing.**

B. Conclusion of the contract, content of the contract

1. Every order from RAVENSBURGER is subject to certain quality and product safety requirements. These requirements will be provided to the supplier if it is not already aware of them or if they are not otherwise available.
2. All enquiries submitted by RAVENSBURGER to the supplier are non-binding. The photos and drawings, along with the quality, quantity, dimensional and weight details or other supplier details accompanying the supplier's quotation, are binding only if they do not deviate from RAVENSBURGER's order or the quality and product safety requirements provided, or only if RAVENSBURGER has expressly agreed to the deviation in writing.
3. The contents of the contract are exclusively determined by the written order from RAVENSBURGER, including the quality and product safety requirements specified (in particular within the product specification document and release sample/golden sample), also and in particular if these requirements deviate from ear-

lier supplier declarations. Irrespective of this, the contract only becomes effective pursuant to the written order by RAVENSBURGER, unless the supplier deviates from the contents of the order in writing in its order confirmation and RAVENSBURGER expressly approves of the same in writing. At all events, the supplier is obliged to particularly highlight the deviations from the order in its order confirmation.

Otherwise, the contract and the contents of RAVENSBURGER's order are deemed to be effective without express order confirmation if the supplier does not contest it in writing and if RAVENSBURGER does not receive notice of the same within one week after receipt of the order by the supplier.

4. If an order is placed on the basis of a “golden sample” or a “release sample” (both hereinafter referred to as “samples”), the supplier will produce the ordered goods according to these samples provided that the same were approved by RAVENSBURGER in writing. Deviations are only allowed if approved beforehand by RAVENSBURGER in writing. The supplier must indicate any deviations to RAVENSBURGER. If deviations occur between a sample and the specifications of the quality and product safety requirements provided, the quality and product safety requirements are decisive for contract fulfilment.
5. The supplier must notify RAVENSBURGER of any intended change in materials used or changes in its upstream supplier. Such changes may not be made prior to written approval by RAVENSBURGER. Any violation of this duty requires the supplier to pay a contractual penalty of EUR 10,000.00, irrespective of any other compensation claims which may be filed.
6. The supplier is also required to subject purchased materials to an incoming goods inspection process suitable for ensuring that the supplier can meet its obligations to RAVENSBURGER.
7. None of RAVENSBURGER's rights afforded by law or resulting from these purchasing conditions may be curtailed without the express written consent of RAVENSBURGER, in particular limitations or exclusions of statutory warranties, guarantees or commitments by the supplier regarding the goods or execution of the contract.
8. The supplier may not assume that RAVENSBURGER has approved of deviations to the order based on the fact that it physically accepts receipt of the goods, pays for them, or for any reason based on RAVENSBURGER's behaviour or silence.

9. The supplier must issue a written notification to RAVENSBURGER prior to the conclusion of the contract
 - if the goods are not fully suitable for use as specified to the supplier or as intended according to the contract,
 - if claims made by the supplier in advertisements, brochures or other general domestic or international publications about the goods to be delivered, or claims by third parties which the supplier is or should be aware of, are not completely fulfilled,
 - if special safety regulations apply to the handling of the goods to be delivered,
 - or if any health, safety or environmental risks may be associated with the goods to be delivered.
10. Only employees specially authorised by RAVENSBURGER are permitted to issue commitments that deviate in content from written documents or agreements. Irrespective of the above, changes to agreements always require written confirmation by RAVENSBURGER.
11. After conclusion of the contract, RAVENSBURGER may amend the requirements for the goods to be delivered or may completely or partially cancel the contract concluded, upon reimbursement of reasonable external expenses incurred by the supplier as a result. In such an event, the supplier will also be reimbursed for any lost profits incurred by the supplier, subject to verification. The supplier is not entitled to claims above and beyond this.

C. Delivery, performance, shipment

1. The supplier must, in full and in a timely manner, fulfil all duties assigned to it pursuant to the contract and these purchasing conditions (in particular pursuant to Sec. B.3), and as required by statutory regulations, including the transfer of operating instructions, the attachment of warning instructions, etc.
2. The duty of the supplier to adhere to statutory regulations applies especially with regard to its duty to pay its employees a minimum wage pursuant to statutory regulations or pursuant to a relevant, generally binding collective wage agreement, and with regard to meeting corresponding documentation and verification duties. The supplier ensures that it and any subcontractor that it hires (see Section K) will adhere to the minimum wage regulations and that it will provide corresponding verification to this effect to RAVENSBURGER on request. Upon initial

request, the supplier releases RAVENSBURGER from all third-party claims (in particular employees) pertaining to a violation of its duties or the duties of its sub-contractors pursuant to the minimum wage regulations.

3. The supplier must inspect the goods immediately prior to their transfer to RAVENSBURGER to the agreed extent - or, if no agreement is in place, at least to the same extent that RAVENSBURGER is obliged to carry out an incoming goods inspection - and must record the results of the inspection in writing and inform RAVENSBURGER of any anomalies in writing. The supplier is further required to provide unlimited access at all times to RAVENSBURGER or a third party contracted by RAVENSBURGER to all places where raw materials, raw goods or finished goods are stored for production or delivery. RAVENSBURGER is at all times entitled, but not required, to monitor the raw materials, raw goods, finished goods, and the production and transport processes prior to transfer, and to carry out corresponding quality control checks or to have third parties carry out such checks.
4. Under observance of the delivery specifications attached as **Annex A**, the supplier will deliver the goods for free use to the destination designated by RAVENSBURGER, in

**Germany, the European Union or
other individually agreed-upon destination countries**

- hereinafter referred to as **contractual territories** -.

The supplier is responsible for adhering to all statutory regulations in effect in the respective contractual territories, in particular with regard to health, safety, environment, etc., as well as customs and import-related regulations, goods labelling rules, etc.

5. INCOTERMS or other clauses only apply to the regulation of transport costs, but have no other legal effect, in particular regarding risk assumption or transfer of risk.
6. Partial deliveries, over-deliveries, under-deliveries or advance deliveries are only allowed upon express approval by RAVENSBURGER.
7. The supplier must obtain at his own expense all licenses, approvals, certificates of origin, goods transport and preference certifications, certificates or other documents which are required for free exporting, transit and importing and which are required to obtain tax benefits in the contractual territories - also when using

INCOTERMS or clauses such as “ex works” or the like - and must transfer these to RAVENSBURGER. The supplier further ensures that these are authentic and enforceable documents.

8. A delivery certificate must accompany every delivery and must state the RAVENSBURGER order number and the associated customs tariff number for each type of good. Invoices, delivery certificates and shipping papers must match the information in the written order from RAVENSBURGER, must meet all legal requirements and must be sent separately by post. Invoices must also state the order number of RAVENSBURGER and the tax ID number of the supplier. Agreed partial or residual deliveries must be identified as such in the delivery certificate and in the invoice.
9. The supplier must use only environmentally-friendly packing material and must, at its own cost, pick up the same at the delivery address specified in the written order or take it back from third parties if the material is subject to special waste management regulations and is intended for disposal. Notwithstanding any statutory regulations, the supplier must operate a reuse, recycling or otherwise prescribed disposal system for the delivered goods and packaging at its own cost or must provide for this in some other way.
10. The supplier is not legally entitled to withhold or suspend the services which it is obligated to render or to raise objections or counterclaims unless a counterclaim by the supplier against RAVENSBURGER is pending and uncontested or has been legally established, or if RAVENSBURGER has substantially violated duties that arise from the same contractual relationship despite a written warning, and has offered no reasonable safeguards.
11. The supplier can only resort to the lack of documentation or provisions that RAVENSBURGER is obliged to provide if it requested the documentation or provisions in writing, setting a reasonable extended deadline, and did not receive them within this deadline.

D. Performance period

1. Adherence to agreed-upon deadlines or schedules is a substantial duty of the supplier. All of RAVENSBURGER's other rights notwithstanding, delivery delays must be reported in writing to RAVENSBURGER immediately after they are recognised, and the new delivery date must be provided. Nevertheless, the supplier is only allowed to provide services outside the agreed-upon deadlines or schedules if RAVENSBURGER has agreed to this in writing in every individual case.

2. If the supplier defaults on delivery, RAVENSBURGER is entitled to demand a contractual penalty to the amount of 0.2 % of the order value per working day, but no more than 5 % of the total order value. RAVENSBURGER reserves the right to enforce the contractual penalty up to the point of payment of the invoice for the delivery/service. The contractual penalty is added to compensation claims due to the delivery delay.
3. Apart from this, RAVENSBURGER has the right to withdraw from the contract and/or to demand compensation due to non-fulfilment, providing that statutory prerequisites are met.
4. If delivery/services are premature, RAVENSBURGER reserves the right to return the goods to the supplier at the supplier's cost. If RAVENSBURGER accepts a premature delivery/service, the goods will be stored at the supplier's cost and risk up to the time of the agreed-upon delivery date. The supplier can demand payment only on the contractually-agreed due date.

E. Prices, payment

1. The supplier's right to claim payment of the purchase price takes effect after the goods or - if agreed upon - documents required for ownership transfer and any other documents required are transferred in accordance with the contract and in particular in full, undamaged and free of defects, to the supply address specified in the written order. Unless expressly agreed otherwise, the purchase price is due and payable 30 days after receipt of a proper invoice, with a discount of 2 % on the net price.
2. The price covers all services by the supplier including any ancillary costs such as in particular packaging, transport, insurance, import processing, etc. The price agreed upon at contract signing may not be increased - for whatever legal reason.
3. RAVENSBURGER's legal rights, in particular to a reduction in the purchase price, an offset, withholding and/or the raising of objections or counterclaims, are not limited by the provisions of these purchasing conditions and are afforded to RAVENSBURGER notwithstanding other legal options, even if cash-payment terms have been agreed to.
4. RAVENSBURGER is entitled, without notifying the supplier, to suspend its obligations in the event that RAVENSBURGER finds that there is a risk the supplier will not properly meet its obligations from this or another contract concluded with RAVENSBURGER and not yet fully fulfilled, either entirely or partially.

5. RAVENSBURGER shall be entitled to reduce the purchase price, to setoff, to retain, to raise defences or counterclaims even in case the claim brought against the supplier is challenged by the supplier, was acquired by RAVENSBURGER by way of assignment or in case RAVENSBURGER is for any other reason authorized to collect the claim or the claim brought against the supplier has arisen, but is not yet due or if the claim brought against the supplier is subject to a different currency or an exclusive jurisdiction or a jurisdiction of an arbitration court other than the court competent for the claim of the supplier.
6. The supplier may not assign its receivables from RAVENSBURGER without the written consent of RAVENSBURGER.

F. Quality, warranty, liability

1. Acceptance of the goods by RAVENSBURGER is subject to the goods being in accordance with the contract, these purchasing conditions and applicable statutory regulations in every respect and provided that they are free of any claims and rights of third parties. Except for very obvious and recognisable defects in the goods, acceptance thereof does not have any legal effects. In particular, RAVENSBURGER's duty to inspect the goods only begins with the processing or use thereof, however at the latest six months after delivery to RAVENSBURGER. The duty to inspect the goods only applies to typical deviations of a manifest nature, defects, quality or packaging of the delivered goods. RAVENSBURGER is not obligated to the supplier to inspect the goods for defects of title or for adherence to legal regulations. Inspection by RAVENSBURGER is limited to random samples; for partial or successive deliveries, it is sufficient if only individual deliveries are inspected. If costs arise as a result of defects in the delivered goods, in particular transport, road, processing or material costs, or costs for incoming goods checks or sorting above and beyond the normal scope, the supplier must reimburse these costs.
2. In the event of a serial defect - when identical defects occur in more than 3 % of a delivered quantity of a good -, the supplier must take back the entire lot (batch), and all damages and expenses resulting therefrom must be compensated.
3. Very obvious material defects must be made known to the supplier by RAVENSBURGER within five working days after receipt of the goods by RAVENSBURGER. Other material defects found must be made known within ten working days after they are discovered.

4. All deliveries and services must be provided using state-of-the-art methods, and must adhere to all pertinent laws, ordinances, official requirements and all applicable technical rules, standards and guidelines as well as in accordance with the quality and product safety requirements of RAVENSBURGER (Sect. B.1.). The supplier must also guarantee the material correctness and completeness of the documents and calculations issued by it.
5. To the extent economically and technically feasible, the supplier agrees to use environmentally-friendly products and methods in its deliveries/services, including its supplies and ancillary services received from third parties. Upon request, the supplier will issue a certificate that it uses environmentally-friendly products and methods for its delivered goods. The supplier is liable for all damages and consequential damages caused by its non-adherence to the contractually-agreed quality and/or statutory regulations, in particular with regard to the safety and environmental compatibility of the products and packing materials delivered.
6. A serious contract violation is qualified as any deviation from the contractually established specifications which is more than merely negligible.
7. In the case of a defect, RAVENSBURGER is entitled to full legal rights. In particular, RAVENSBURGER is entitled at its discretion to demand rework or replacement from the supplier. Rework can be undertaken by RAVENSBURGER or by a third party engaged by it, at the cost of the supplier, if a set term for the supplier to remedy the defect has passed with no success or if no such term is necessary.
8. The delivery/service and the contractual or intended use thereof by RAVENSBURGER must not infringe on any protective rights or other third-party rights; otherwise, the supplier must cover all damages, costs and expenses associated therewith.
9. If there are title defects of any kind for which the supplier is responsible, the supplier must release RAVENSBURGER of any third-party claims. The supplier will contest such third-party claims at its own cost in such cases. RAVENSBURGER authorises the supplier to conduct the dispute with the third party in or out of court; however, the supplier may not make any declarations that obligate RAVENSBURGER in any way without its approval.
10. The supplier releases RAVENSBURGER from all compensation claims and other claims by customers of RAVENSBURGER when such claims result from defects in the delivery/service or from contract violations attributable to the supplier or its vicarious agents. The same applies if such claims arise out of other statutory reg-

ulations, in particular product liability claims - regardless of any culpable behaviour. The supplier is liable for all consequential and property damages.

11. The exclusion period according to Article 39 Subs. 2 of the CISG and the period of limitation according to §§ 438 Subs. 1 No. 3, 634a Subs. 1 No. 1 of the BGB (German Civil Code) is three years in each case. If rights accorded to RAVENSBURGER for contract violations by the supplier are to be exercised within a reasonable time period, this period must be at least one month. Coverage purchases can be initiated within at least six months after the occurrence of a delivery delay.
12. The supplier will bear the disposal costs for any goods under complaint and undertakes to ensure their proper disposal according to legal requirements, and in particular to make sure they no longer go into commercial circulation.

G. Product liability, recourse to public authorities

1. In the event that claims are lodged against RAVENSBURGER based on product liability or by authorities, the supplier must release RAVENSBURGER of such claims in as far as and to the extent that they were caused by the defective goods of the supplier. The supplier must in these cases bear all costs and expenses deemed reasonable by RAVENSBURGER, including costs for any legal prosecution or recall action. The same applies if RAVENSBURGER takes corresponding measures due to statutory regulations pertaining to product safety, in particular attaching warning labels, removing goods from commercial trade, recalling goods etc.
2. Upon request by RAVENSBURGER, the supplier must further take out product liability insurance from an internationally operating insurance company; the policy must cover the contractual territories and must have a liability coverage sum of at least €10 million per damage case. The supplier hereby transfers all insurance claims arising from the insurance policy for the contractual relationship with RAVENSBURGER to RAVENSBURGER, which hereby accepts such transfer.

H. Quality management

The supplier must operate a quality assurance program that is suitable with regard to type and scope, and must provide evidence of it to RAVENSBURGER upon request. Details can be regulated in a quality assurance agreement to be concluded separately; the supplier hereby agrees to conclude such an agreement.

I. Documents, provisions, manufacturing resources, procedures

1. RAVENSBURGER retains all ownership rights and copyright use rights to

**figures, drawings, calculations
and other documents,**

- hereinafter referred to as **documents** -,

which it provides to the supplier. The documents may only be used to execute the RAVENSBURGER order and access to such documents may only be provided to third parties with the written permission of RAVENSBURGER.

2. The documents must be relinquished to RAVENSBURGER without demand once the order is completed, if the contractual relationship ends prematurely or if it does not come into existence. Furthermore, relinquishment is required at any time if so requested by RAVENSBURGER.
3. The provisions made available to the supplier by RAVENSBURGER remain the property of RAVENSBURGER. The processing of provisions is undertaken for RAVENSBURGER as the manufacturer. If ownership expires through combination, amalgamation, conversion or restructuring, the supplier will transfer to RAVENSBURGER in advance an ownership share in the new entity proportional to the invoice value for the respective provisions. The provisions may only be used to execute RAVENSBURGER's orders. The supplier must keep them safe at no charge, insure them at its own cost against accidental loss or destruction, and label them as the property of RAVENSBURGER. A book keeping inventory shall be provided to RAVENSBURGER on request. The provisions must be released to RAVENSBURGER upon request at any time, or without request once the order has been executed or if the contractual relationship ends prematurely or does not come into existence.
4. Manufacturing resources (such as moulds, plans) procured or produced by the supplier or paid for by RAVENSBURGER or amortised via the part prices become the property of RAVENSBURGER once they are put into operation by the supplier. The rules concerning provisions apply correspondingly.
5. RAVENSBURGER owns the usage and exploitation rights of any jointly-developed procedures. With regard to its contribution, the supplier grants RAVENSBURGER the exclusive transferable and sublicensable rights, unlimited as to time, place and content.

J. Confidentiality

1. All business and technical information the supplier receives from RAVENSBURGER while fulfilling the contract must be treated as confidential to an unlimited extent - even after the end of the contract. This does not apply to information that the supplier was already aware of, which is already known publicly or which the supplier acquired legally from third parties.
2. Finished products that are produced according to documents drafted by RAVENSBURGER such as drawings, models or the like, or using RAVENSBURGER tools, may not be used by the supplier itself outside of the contractual process, nor may they be offered or delivered to third parties.
3. The supplier must treat the conclusion of the contract confidentially and may only refer in promotional material to the business relationship with RAVENSBURGER with the written permission of RAVENSBURGER.
4. Further-reaching obligations from separate agreements / declarations of commitment remain unaffected.

K. Subcontractors

1. The supplier is not entitled to bring in subcontractors unless RAVENSBURGER provides its written permission.
2. In the event that a subcontractor is hired, the supplier must convey to the subcontractor all pertinent contractual duties that the supplier has assumed in relation to RAVENSBURGER.
3. The supplier is liable for the fulfilment of all obligations by the subcontractor.

L. Applicable law, place of jurisdiction, language

1. Contracts with RAVENSBURGER are subject to the laws of the Federal Republic of Germany, including the UN Sales Convention.
2. The supplier is only entitled to exercise rights and claims etc. directly related to the contractual relationship; rights and claims that go beyond it, in particular those transferred to third parties, can not be exercised by the supplier.
3. If the supplier is a dealer or has no general place of jurisdiction in Germany, the court at the administrative headquarters of Ravensburger Spieleverlag GmbH is jurisdictional for all legal disputes from or in connection with the contractual rela-

tionship, even if RAVENSBURGER has its operating headquarters outside of Germany.

However, in deviation from this, RAVENSBURGER has the right to sue the supplier before an ordinary court of law at the supplier's headquarters or

4. The translation of these purchasing conditions into English is for information purposes only. The German text alone governs the rights and obligations of the parties.
5. Should individual provisions in these purchasing conditions be or become entirely or partially ineffective, the other provisions remain valid. The parties are obliged to replace the invalid provision with a legally valid provision that comes as close as possible to the economic sense and purpose of the invalid provision.

As of: March 2017

Annex A - Delivery specifications

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1. Delivery Specifications from A-Z

Location Ravensburg plant

Delivery address:

Ravensburger Spieleverlag GmbH
Ravensburg plant
Robert-Bosch Straße 1
88214 Ravensburg

Delivery on pallets:

Goods must be delivered on Euro pallets that conform to UIC norm 435/2. The maximum stacked height, including pallet, is 125 cm. The goods must be secured against slippage using wrapping film or plastic straps. In the process, the film must be connected to the bottom of the pallet, but not the stilts of the pallet so that a forklift cannot tear the film. Exchangeable pallets according to UIC norm 435/4 must be used, and they must meet the “like new” quality standard at a minimum (no discolouration, no protruding wood splinters). Paper, pasteboard and cardboard must be delivered on format pallets whose height, including loading aids, does not exceed 100 cm for paper, and 145 cm for pasteboard and cardboard. Deliveries that do not match these dimensions must be coordinated with Ravensburger in advance so that unloading can be done.

Delivery times / office hours:

Monday to Friday: 06:00-12:00 hrs. / 12:30-14:00 hrs.

The delivery times can be extended to accommodate seasonal fluctuations and are updated on this page. Basically, every delivery date must be coordinated in advance with the Incoming Goods department.

Notification:

Notification of delivery can be made at least 24 hours (1 day) in advance.

No unloading of a truck without notification!

Notification of delivery by email to: Markus.Luetkemueller@Ravensburger.de
Eveline.Guenther@Ravensburger.de
Alfred.Wiehler@Ravensburger.de

Contacts:

Mr Lütkemüller	Tel. 0049-(0)751-86-1568 Fax 0049-(0)751-86-1193
Ms Günther	Tel. 0049-(0)751-86-1460 Fax 0049-(0)751-86-1193
Mr Wiehler	Tel. 0049-(0)751-86-1544 Fax 0049-(0)751-86-1193

Trucks:

Minimum height of the truck loading surface: 880 mm.
Trucks must be capable of unloading via ramps from the back.
Trucks must allow a forklift to drive on them (2.5 tons of empty weight).

Truck drivers/suppliers:

Truck drivers/suppliers must wear safety shoes (at least type S1) when entering the Incoming Goods area and the factory floor. If this is not followed, the driver will be escorted from the factory floor.

Papers/documents:

Delivery certificates and waybills must have the same delivery address. Unloading may not be done without these documents.

Parking situation on the premises:

Because of infrastructure, there is no place to park trucks on the Ravensburger Spieleverlag premises. A truck must not be temporarily parked on the premises. The supplier must ensure that the freight forwarder and the driver are notified of this.

Time window:

The truck must report to the gate within +/- 1 hour of the agreed-upon arrival time. If the truck arrives outside this time window, a brief period can be provided for unloading if there is sufficient capacity. If there is not sufficient capacity, the truck cannot be accepted. In this case, it must wait until capacity is sufficient.

The supplier can select between two delivery time windows:

1. A fixed time window: the time window is the same every week/day. Suppliers that come daily at the agreed-upon time do not need to provide notification. Suppliers who want to have a time window and who do not always have to come must provide notification at least 24 hours in advance. But the deadline is fixed.
2. Time window: the supplier can select a desired date at the time of its notification and will receive a time of day from us. Please note that the desired date can't always be honoured.

2. Delivery Specifications from A-Z

Location Ravensburg offsite warehouse

Delivery address:

Ravensburger Spieleverlag GmbH
Ravensburg offsite warehouse
Schubertstraße 40
88214 Ravensburg

Delivery on pallets:

Goods must be delivered on Euro pallets that conform to UIC norm 435/2.

The maximum stacked height for pallets that are just loaded is 215 cm.

Pallets that are loaded stacked must not exceed a height of 250 cm! The height of the last loading meter must not be greater than 215 cm.

All height data is understood to include the Euro pallet(s).

The goods must be secured against slippage using wrapping film or plastic straps. In the process, the film must be connected to the bottom of the pallet, but not the stilts of the pallet so that a forklift cannot tear the film. Exchangeable pallets according to UIC norm 435/4 must be used, and they must meet the "like new" quality standard at a minimum (no discolouration, no protruding wood splinters).

Paper, pasteboard and cardboard must be delivered on format pallets whose height, including loading aids, does not exceed 100 cm for paper, and 145 cm for pasteboard and cardboard. Deliveries that do not match these dimensions must be coordinated with the contact persons of the respective warehouse location (see below) in advance so that unloading can be done.

Delivery times / office hours:

Monday to Friday: 06.00-11:45 hrs. / 12:15-14.00 hrs.

The delivery times can be extended to accommodate seasonal fluctuations and are updated on this page. Basically, every delivery date must be coordinated in advance with the dispatchers.

Notification:

Notification of delivery can be made at least 24 hours (1 day) in advance.

No unloading of a truck without notification!

Notification of delivery by email to: AussenlagerRV@Ravensburger.de

Contacts:

Mr Löhr, Mr Schönig

0049-(0)751-86-1789
0049-(0)160 / 98 996 696

Trucks:

Minimum height of the truck loading surface: 1000 mm.

Trucks must be capable of unloading via ramps from the back. Trucks must allow a forklift to drive on them (2.5 tons of empty weight), and the maximum tow length is 15 meters.

Truck drivers/suppliers:

Truck drivers/suppliers must wear safety shoes (at least type S1) when entering the Incoming Goods area and the factory floor. If this is not followed, the driver will be escorted from the factory floor.

Papers/documents:

Delivery certificates and waybills must have the same delivery address. Unloading may not be done without these documents.

Parking situation on the premises:

Because of infrastructure, there is no place to park trucks on the Ravensburger Spieleverlag premises. A truck must not be temporarily parked on the premises. The supplier must ensure that the freight forwarder and the driver are notified of this.

Time window:

The truck must report to the gate at the agreed-upon arrival time. If the truck arrives outside this time window, a brief period can be provided for unloading if there is sufficient capacity. If there is not sufficient capacity, the truck cannot be accepted. In this case, it must wait until capacity is sufficient.

The supplier can select a desired date at the time of its notification and will receive a time of day from us. Please understand that the desired date can't always be honoured.

3. Delivery Specifications from A-Z

Location Tett nang offsite warehouse

Delivery address:

Ravensburger Spieleverlag GmbH
Tett nang offsite warehouse
Karlsdorfer Straße 52
88069 Tett nang-Bürgermoos

Delivery on pallets:

Goods must be delivered on Euro pallets that conform to UIC norm 435/2. The maximum stacked height, including pallet, is 125 cm. The goods must be secured against slippage using wrapping film or plastic straps. In the process, the film must be connected to the bottom of the pallet, but not the stilts of the pallet so that a forklift cannot tear the film. Exchangeable pallets according to UIC norm 435/4 must be used, and they must meet the “like new” quality standard at a minimum (no discolouration, no protruding wood splinters). Paper, pasteboard and cardboard must be delivered on format pallets whose height, including loading aids, does not exceed 100 cm for paper, and 145 cm for pasteboard and cardboard. Deliveries that do not match these dimensions must be coordinated with Ravensburger in advance so that unloading can be done.

Delivery times / office hours:

Monday to Friday: 06:00-12:00 hrs. / 12:30-14:00 hrs.

The delivery times can be extended to accommodate seasonal fluctuations and are updated on this page. Basically, every delivery date must be coordinated in advance with the Incoming Goods department.

Notification:

Notification of delivery can be made at least 24 hours (1 day) in advance.

No unloading of a truck without notification!

Notification of delivery by email to: Tett nang.Warenannahme2@Ravensburger.de

Contacts:

Mr Semi Benmazit

Tel. 0049-(0)7542-936-820

Fax 0049-(0)7542-936-830

Trucks:

Minimum height of the truck loading surface: 950 mm.

Trucks must be capable of unloading via ramps from the back. Trucks must allow a forklift to drive on them (1.5 tons of empty weight).

Truck drivers/suppliers:

Truck drivers/suppliers must wear safety shoes (at least type S1) when entering the Goods Receiving area and the factory floor. If this is not followed, the driver will be escorted from the factory floor.

Papers/documents:

Delivery certificates and waybills must have the same delivery address. Unloading may not be done without these documents.

Parking situation on the premises:

Because of infrastructure, there is no place to park trucks on the Ravensburger Spieleverlag premises. A truck must not be temporarily parked on the premises. The supplier must ensure that the freight forwarder and the driver are notified of this.

Time window:

The truck must report to the Incoming Goods office within +/- 1 hour of the agreed-upon arrival time. If the truck arrives outside this time window, a brief period can be provided for unloading if there is sufficient capacity. If there is not sufficient capacity, the truck cannot be accepted. In this case, it must wait until capacity is sufficient.

4. Delivery Specifications from A-Z

Location Ravensburger Karton plant. Polička. Czech Republic

Delivery addresses:

1.

Ravensburger Karton s.r.o.
Střítežská 968
572 01 Polička
Czech Republic

2.

Ravensburger Karton s.r.o.
Hedva Areal, Nadrazni 303
572 01 Polička
Czech Republic

Delivery on pallets:

Goods must be delivered on Euro pallets that conform to UIC norm 435/2. The maximum stacked height, including pallet, is 125 cm. The goods must be secured against slippage using wrapping film or plastic straps. In the process, the film must be connected to the bottom of the pallet, but not the stilts of the pallet so that a forklift cannot tear the film. Exchangeable pallets according to UIC norm 435/4 must be used, and they must meet the "like new" quality standard at a minimum (no discolouration, no protruding wood splinters). Paper, pasteboard and cardboard must be delivered on format pallets whose height, including loading aids, does not exceed 125 cm for paper, and 125 cm for pasteboard and cardboard. Deliveries that do not match these dimensions must be coordinated with Ravensburger in advance so that unloading can be done.

Delivery times / office hours:

1.

Ravensburger Karton s.r.o. Monday to Friday: 06:00-10:45 hrs. / 11:15-13:30 hrs.
Střítežská 968

2.

Ravensburger Karton s.r.o. Monday to Friday: 06:00-11:15 hrs. / 11:45-13:30 hrs.
Hedva Areal, Nadrazni 303

The delivery times can be extended to accommodate seasonal fluctuations and are updated on this page. Basically, every delivery date must be coordinated in advance with the Incoming Goods department.

